

Case Study: University Academy Holbeach

Efficient Cashless Catering & Student Monitoring

University Academy Holbeach Data Manager, Richard Ireson, joined the Academy eight years ago from a background in IT. Richard was tasked to tackle the issues around sixth form registration, and to reduce the queuing at the school canteen. He was confident that the school was in need of replacing their previous system with one that could address all the issues with a unified solution. BioStore's FasTrak system stood out as a clear winner in their evaluation.



The Challenges the Academy Faced

Richard informed us that the previous system University Academy Holbeach employed, was flawed and a continual source of frustration to both the catering staff and students. Crucially, the system lacked any capabilities for parents to pre-pay for their children's school dinners. Instead, large queues would form at three cash loaders installed on site.

Streamlined Dinners and Student Monitoring

FasTrak has positively transformed the canteen culture of the school Richard informed us, allowing the school to remove two of the three cash-loader terminals, which were in the past a major cause of queues. Key to the Academy's aims according to Richard, FasTrak has allowed parents to pre-pay online for their children's school dinners.

The system has already seen more than 30% of the School's parents utilise its capabilities. Even when just 30% of parents pre-pay online, it makes a huge difference to the efficiency and productivity of the school's catering system.

In addition, BioStore's e-Registration solution has addressed the issues with sixth form registration. Instead of just the one ID touch-point, with BioStore, the school now has three. Richard told us: "that from a technical standpoint, the solution has proved itself reliable and efficient".

Catering and Registration Back on Track

With FasTrak, students are spending less time queuing, and more time getting a nutritious meal and socialising with their friends. And BioStore's e-Registration solution has equipped the school with the tools to fully combat its sixth form registration issues. Richard says the Academy's decision to implement BioStore solutions since the turn of the year, is a decision they have "never regretted".

“ BioStore are prepared to listen and have already enhanced the system to meet our requirements ”

Richard Ireson, University Academy Holbeach



“ We were fortunate to come across FasTrak late in the day, and grateful we came across a supplier with the expertise and commitment to deliver a solution at very short notice ”

Richard Ireson, University Academy Holbeach

“ Do yourselves a favour and call BioStore ”

Richard Ireson, University Academy Holbeach